# Texas Health Presbyterian Hospital Flower Mound

# Welcome

#### **Texas Health Flower Mound**

4400 Long Prairie Road Flower Mound, TX 75028 **469-322-7000** 

Patient Access Services 469-322-7166

Pre-Registration and Estimates

877-773-2368

**Customer Service Billing** 

800-890-6034

**Medical Records** 

469-322-7056

**Gift Shop** 

469-322-7134

Pastoral Care/Chaplain

469-322-7000

**Patient Advocate** 

469-322-7079

**Room Service** 

469-322-7130

Scheduling

469-322-7700

Security

469-322-7000

**Volunteer Services** 

469-322-7165

Community Education & Physician Referral

877-THR-WELL (877-847-9355)

Please let us know what we can do to make your stay more comfortable.

#### Wi-Fi

Complimentary Wi-Fi access is available (THRquest network – no password required).

### **Visiting Hours**

7 a.m. - 7 p.m.

Patients may receive visitors at any time (specialty units may have some variation). Please check with the nurse regarding specific unit hours and quiet time guidelines, or if you have any special needs or requests.

#### **Dining Options**

Cafeteria – first floor

Monday – FridaySaturday & SundayBreakfast 7-9 a.m.Breakfast 7-9 a.m.Lunch 11 a.m. -2 p.m.Lunch 1-2:30 p.m.Dinner 5-7:30 p.m.

Gift Shop – main hospital lobby

Monday Tuesday Wednesday Thursday & Friday Saturday & Sunday

Noon – 4 p.m. 11:30 a.m. – 3 p.m. 10 a.m. – 3 p.m. 9 a.m. – 4 p.m. Closed

#### Chapel

The chapel welcomes people of all faiths and is located on the first floor.

# **Language Services**

Texas Health offers language assistance services to you at no cost. Please ask your care team for assistance.

## **Tobacco-Free Policy**

All Texas Health campuses are tobacco-free (including e-cigarettes). This policy applies to all patients, employees, visitors and physicians on the medical staff.

#### Lodging

Courtyard Marriot Dallas Flower Mound and Home2Suites by Hilton Dallas Flower Mound is conveniently located next to Texas Health Flower Mound. Both hotels provide a discounted rate for patients and families.

Courtyard Marriott Dallas Flower Mound Home2Suites

Marriott.com/DALMO Hilton.com/DFWFWHT & Corp Code 0002735279 214-626-2000 469-969-8700

We offer ride service to and from your vehicle, please call 469-322-7000.

#### **Our Mission**

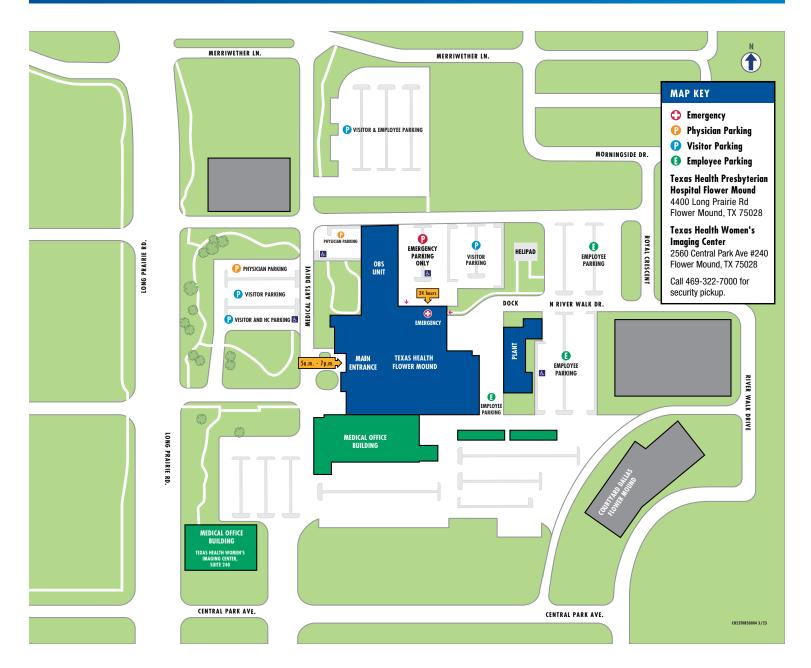
To improve the health of the people in the communities we serve.

#### **Our Vision**

Partnering with you for a lifetime of health and well-being.

For more information, visit TexasHealth.org/FlowerMound





Free parking is available for all patients and visitors in lots surrounding Texas Health Flower Mound.

