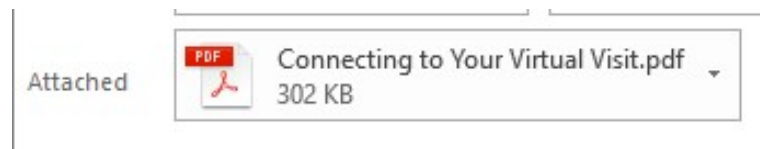


Android Guide for Joining Skype Calendar Invite

1. Patient receives an email from “Texas Health VV” as the organizer and a subject line beginning with “Texas Health Virtual Visit” followed by the patient MRN.

Organizer	<input type="radio"/> Texas Health VVC7
Subject	Texas Health Virtual Visit 000000000

2. The invite will have a PDF attachment titled “Connecting to Your Virtual Visit”.



3. Within the body of the calendar invite there will be a “Join Virtual Visit” hyperlink and verbiage regarding eCheck-In, digital or electronic equipment the patient might have, and testing connectivity prior to the virtual by following the attached instructions.

[Join Virtual Visit](#)

Thank you for scheduling your virtual visit. If you already have a MyChart Account, you may expedite your visit by completing eCheck-In through your MyChart portal. If you do not have a MyChart account, your provider will ask these questions during your visit. If you are using digital or electronic equipment to help you monitor your health like blood pressure machines, thermometers, pulse ox, or other devices please have them readily available at the time of the virtual visit.

You may test your connectivity to our virtual office at any time before your visit by following the attached instructions.

Please do not reply to this message as this is an unmonitored mailbox.

4. When ready to join the visit, the patient will need to click the “Join Virtual Visit” link.

[Join Virtual Visit](#)

Trouble Joining? [Try Skype Web App](#)

Join by phone

682-236-8620,,17706674#
(Lync2013ConferencingRegion)
(United States) English

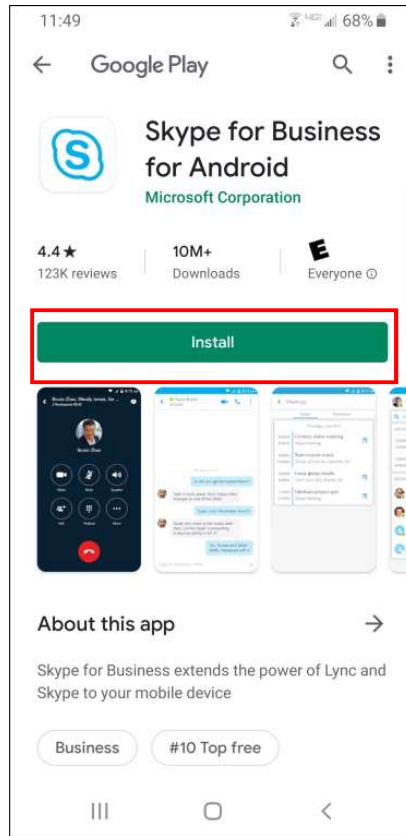
866-234-7226,,17706674#
(Lync2013ConferencingRegion)
(United States) English

[Find a local number](#)

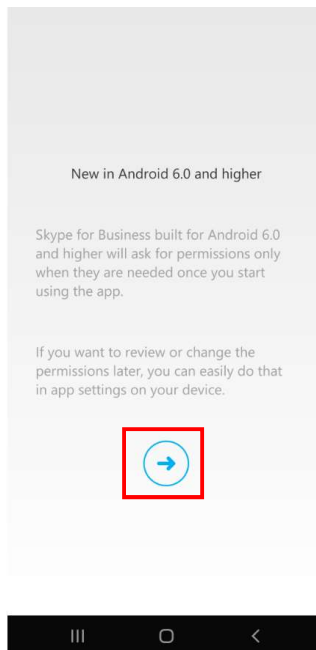
Conference ID: 17706674

[Forgot your dial-in PIN?|Help](#)

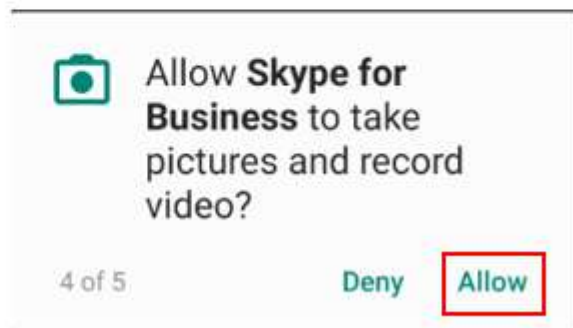
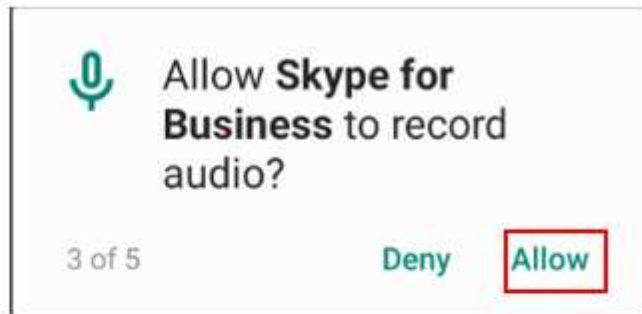
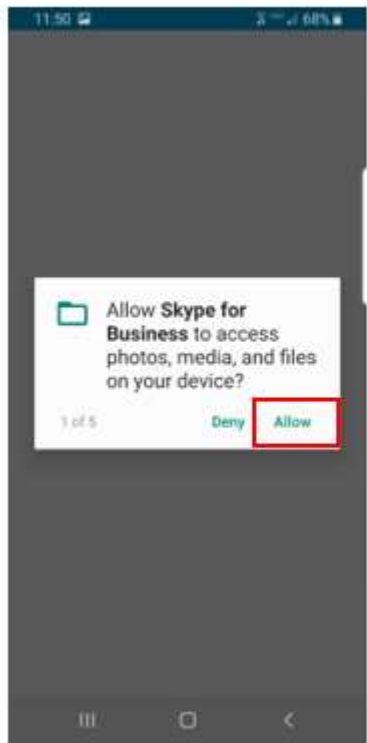
5. Upon clicking the “Join Virtual Visit” link, the patient will be redirected to the Google Play Store to **install** Skype for Business for Android.



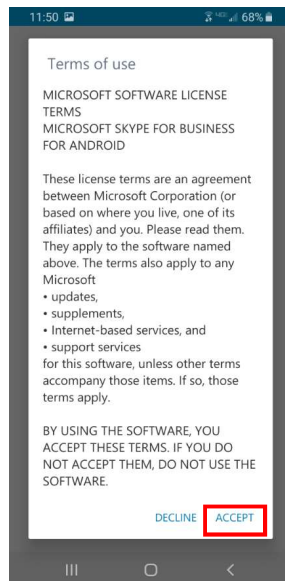
6. Once downloaded, the patient will need to click the “Join Virtual Visit” link again to launch the app. A message *might* appear for certain Android users regarding permissions – if it appears, click the blue arrow.



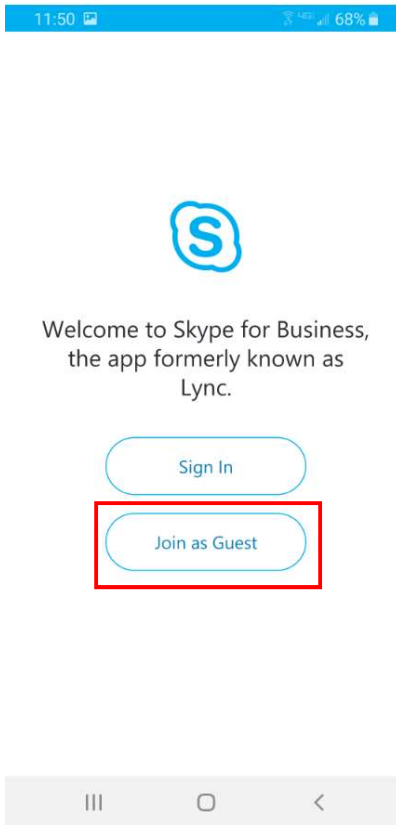
7. If permissions are needed, the patient will see 5 different windows of permissions. They need to be sure to **Allow** on all permissions.



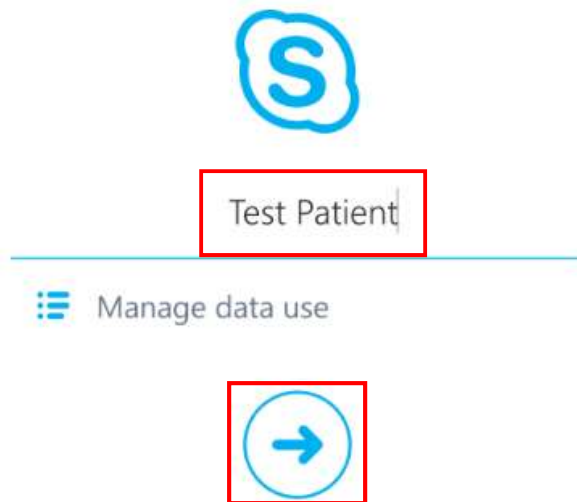
8. After permissions, the patient will be prompted to **Accept** the Terms of use.



9. On the following screen, the patient will need to click the **Join as Guest** button.

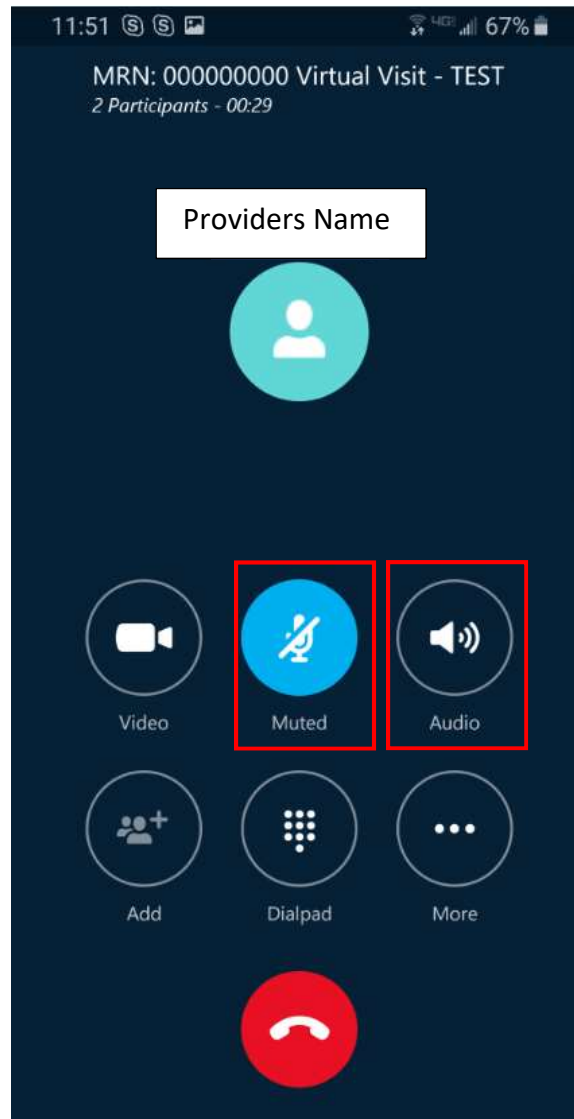


10. The patient will then be able to enter a display name and click the blue arrow.



11. Patient will then join either the “Virtual Lobby” or be directly admitted to the call by the provider.

12. When joining the call, the patient will be **Muted** and no video will be shared. (Once unmuted, the audio will be over the phone, click the **Audio** button to switch audio to speakerphone)



13. Patient will need to click the **Muted** microphone button and then the **Video** button. Upon doing that, the patient should see and hear the provider and the provider should see and hear the patient. *(When the screen is not active, the top bar and the buttons along the bottom of the below screenshot will not show until the screen is tapped)*

