# TEXAS HEALTH RESOURCES FOUNDATION

SUMMER 2020



### Dear Friends

To say this year has been very different for all of us would be an understatement. Not too far into 2020, our world experienced a global pandemic and life as we knew it drastically changed. At Texas Health Resources, our system quickly shifted in how best to care for our patients as our caregivers began the battle against COVID-19.

For Texas Health Resources Foundation, our team found itself in a new way of doing business. To aid our front-line caregivers with the resources they need like food, hotel accommodations and daycare assistance, we created the COVID-19 Response Fund, which our community stepped up and supported in such a generous way — to date, more than \$1.9 million has been raised in both monetary and in-kind donations. "Thank you" doesn't seem like enough!

When we began to think about the summer edition of our magazine, it only made sense to highlight and feature our donors, employees and community members who have selflessly given to help our caregivers during this fight. Yes, times have been challenging. But we have seen and heard amazing stories of employees going above and beyond in their care and people rising up to help those they've never met, serving as a beacon of hope for us all.



This issue of *In Touch* is dedicated to all these people, and we hope these stories and photos reassure you that adversity, with all of its' forbidding qualities, can bring out the best in us. There are so many acts of kindness that have occurred over the past few months, we simply didn't have enough pages to cover them all. Our special insert acknowledges all donors who have supported our COVID-19 Response Fund and assisted us in this fight.

We hope you are enjoying your summer, staying cool and finding ways to safely share time with your family, loved ones and those closest to you. As I said before, a simple "Thank you" doesn't seem to suffice for all you do to support our evolving work. Please rest assured we're grateful beyond measure for the critical assistance you provide to ensure the health and well-being of the entire Texas Health community and beyond.

Stay safe and well,

James K. (Jay) McAuley

President

Texas Health Resources Foundation

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Innovative treatments lead to reunions with loved ones for two COVID-19 patients



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Our community has rallied behind us, donating hundreds of meals for caregivers, PPE, and items like smartwatches to keep patients and families connected





Now more than ever, show your caregivers your gratitude by honoring them today with a gift to the Grateful Hearts program.

After a stay with us, patients often ask how they can say thanks to the nurses, doctors and staff who provided them with such heartfelt care. The Texas Health Resources Foundation's Grateful Hearts program is a great way to show your appreciation.

By honoring your caregivers through Grateful Hearts, you're not only saying "Thank you" – you're helping meet our nonprofit hospitals' greatest needs.





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We work hard to keep our mailing list correct. We regret that occasional errors or duplications may occur. If that happens, please contact the Foundation at 682-236-5200

# #HeartsForHealthCareWorkers





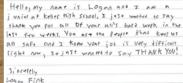
















### Let's Get Social!

Follow Texas Health Resources Foundation on Facebook and Instagram for a glimpse into how your support of the Foundation makes an impact on our community.







# Waiting Patiently

Innovative treatments lead to reunions with loved ones for two COVID-19 patients



During a time of uncertainty, a bright spot at Texas Health campuses has been the celebrations when COVID-19 patients win their long battles with the virus and victoriously leave the hospital to be reunited with their families and loved ones. That joy is the outcome our front-line caregivers work so hard for.

Michael Hoffman meets his plasma donor before being discharged after two-and-a-half months hospitalized.

Michael Hoffman, one of the most critically ill COVID-19 patients treated at Texas Health Presbyterian Hospital Dallas, triumphantly went home after spending 73 days in the hospital, 30 of which were on a ventilator. He was escorted by a group of cheering caregivers and embraced by family who had not seen him in person since he was first admitted to Texas Health Dallas on March 17.

"I'll constantly be thinking about how much of a blessing it is for me to be here and for everything that the caregivers at this hospital did for me and my family," he said. "They saved my life."

The 54-year-old-patient was admitted to Texas Health Dallas with a fever and shortness of breath. He was immediately transferred to the intensive care unit as his breathing worsened, becoming the hospital's first critically ill COVID-19 patient. Within days, he was on a ventilator and receiving various medications and therapies to treat the disease, which was ravaging not only his lungs but affecting all his major organs.

With few signs of improvement, Hoffman's care team turned to convalescent plasma, which is a therapy that involves taking the immune-rich plasma from a COVID-19 survivor and infusing it into a sick patient. Slowly, Hoffman began to get better.

After being intubated for 30 days, he was finally taken off the ventilator and was eventually moved to the hospital's rehabilitation unit to gain strength. He had

# for Success



Texas Health Fort Worth staff celebrates as Matthew Bell goes home.

to learn to walk again and do other daily tasks most people take for granted. After returning home, he continues intensive outpatient therapy.

"That's been my focus here — to get my strength back so I can stand and walk and do things like cook with my family again," the husband and father of three said. "It's the people here who have helped me — the doctors, nurses, therapists — get to where I am today."

For Margaret and Matthew Bell, the COVID-19 pandemic not only canceled their 21st wedding anniversary trip to Iceland, it also brought their lives to a halt when Matthew became acutely ill with the virus. Thanks to the dedicated efforts of the front-line caregivers at Texas Health Harris Methodist Hospital Fort Worth, the two reunited after Matthew spent 44 days in the hospital.

"We've known each other since we were 15 years old, and him being in the hospital has been the longest time we've ever been apart," said Margaret. She's worked as a respiratory therapist at Texas Health Fort Worth for 15 years. "I knew how serious his condition was, so the fear of knowing too much was difficult to cope with."

In early April, 41-year-old Matthew thought he was suffering from a bad sinus infection, but decided to visit a drive-thru COVID-19 testing center. After testing positive three days later, Margaret rushed him to the hospital. Two days later he was on a ventilator.

According to Andrew Miller, M.D., a pulmonologist on the Texas Health Fort Worth medical staff, Matthew was critically ill, suffering from multisystem organ failure of his kidneys and his respiratory system. His care team administered convalescent plasma therapy, the same treatment used for Michael Huffman.

"As a physician it means so much to our entire care team to see patients like Matthew recover," Dr. Miller said. "He faced a hard road with a long time spent on a ventilator and receiving dialysis treatments. I know I speak on behalf of all of us, the respiratory therapists, nurses and other physicians who had the opportunity to care for him and help him regain his health, how happy we are for him to go home to his family."

The couple is now looking forward to future anniversaries on the horizon, Margaret said. "This is a second chance, a miracle of a second chance."

Texas Health has been grateful to have many COVID-19 patients who successfully return home to be with their families and will continue to give our patients the best care possible with hope that they all have that chance.

Contributing writers: Brittany Barron and Chandra Caradine

# Safe Space for Behavioral Health, COVID-19 Patients

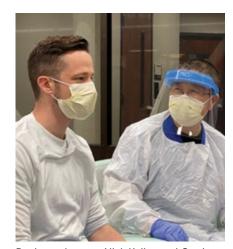
Texas Health Springwood Behavioral Health Hospital HEB has created an inpatient COVID-19 unit for patients in need of psychiatric care who have tested positive for the virus.

"Shutting the behavioral health unit down completely just was not an option for us, especially amidst the stress and isolation of a pandemic," said Jay Frayser, administrator of behavioral health at Texas Health Springwood. "This was the time when our patients needed us the most."

The unit follows Texas Health's COVID-19 personal protective equipment guidelines and has created a negative pressure environment that provides enough isolation to reduce the risk of exposure.

COVID-19 patients in need of psychiatric care can safely continue behavioral health treatment while receiving the medical attention needed to fight the virus. This includes regular sessions with behavioral health therapists and the ability to participate in safely distanced interactions with other patients.

The Springwood unit has admitted several patients, none of whom had severe symptoms of COVID-19.



Registered nurses Nick Kelley and Curtis Zhao prep for a group therapy session at Texas Health Springwood.

# Myles Turner

### NBA player makes grateful patient gift in honor of successful treatment for his dad

In April, Texas Health Resources received a \$50,000 donation from Myles Turner, a Bedford, Texas, native and NBA basketball player for the Indiana Pacers whose father was successfully treated for COVID-19 at Texas Health Harris Methodist Hospital Hurst-Euless-Bedford. The gift, in honor of his father, directly supports the COVID-19 Response Fund at Texas Health HEB, which benefits the immediate needs of front-line caregivers at the hospital.

"My family and I are extremely grateful for the dedication and care Texas Health gave my father," Myles said. "We weren't able to be with him while he was being treated, which was really hard, but knowing how well he was cared for gave us a lot of comfort. That's why we wanted to give something back to the people who dedicated themselves to getting him back to health. We prayed for his recovery every day and are thankful to have him home."

David Turner was admitted on March 24, also Myles' birthday, a little more than a week after experiencing flu-like symptoms. This first sign of illness led his wife, Mary, to rush him to an urgent care facility where he was diagnosed with Influenza and prescribed Tamiflu. He waited it out at home another four days with a persistent cough and eventually had to be taken to Texas Health HEB's emergency department. David was admitted, diagnosed with Pneumonia and administered the COVID-19 test. He was allowed no visitors from that point on. The test results came back positive for COVID-19 on March 27.

"I wasn't able to see my family for a number of days, which was very tough," David said. "I feel strongly that having loved ones by your side at a time like that can affect how you get through it. In my case I was right. My nurses – Jacqueline, Julianne, Jenna and Shelby – were my blessing. I can't express enough how appreciative I am for the care they gave me. They worked tirelessly to save my life,



feel a sense of encouragement and keep me smiling."

Texas Health established the COVID-19 Response Fund to support front-line Texas Health Resources workers — thousands of employees selflessly serving the community every day — with basics like shelter, food, daycare and other critical medical equipment as they respond to the pandemic with courage and professionalism. The fund also supports the system's evolving work to ensure the health and well-being of the entire Texas Health community during this challenging time.

"We are deeply touched by this generous gift in recognition for the lifesaving care our team of caregivers provided during this unprecedented time," said Fraser Hay, president of Texas Health HEB. "This



(From left) Mary Turner, David Turner, My'a Turner, Myles Turner

gift will enable us to further support our hospital's front-line caregivers while they remain focused on supporting the needs of our community. Mr. Turner is a great example of the quality of people in the Mid-Cities who we are so blessed to serve, and we thank him for continuing to look out for the needs of others."

# Jake Wightman

Inspired by a fellow Boy Scout in Canada, an eighth grader learns how to 3D-print ear guards for Texas Health Dallas

Multiple times over the past few months, Jake Wightman, an eighth grader at Highland Park Middle School, has been creating and donating 3D-printed ear guards to care teams at Texas Health Presbyterian Hospital Dallas. As of this writing, Jake has dropped off more than 300 of these guards at the hospital. Ear guards are designed to relieve pressure on the backs of the ears often caused by wearing masks for long periods of time.

"Originally he wanted to print yard signs and donate the proceeds, but then he saw this idea on an Instagram post. He is a determined guy and just plowed forward."

Thomas, Jake's dad

"He was looking for a way to help people in health care," explained Jake's dad, Thomas. "Originally he wanted to print yard signs and donate the proceeds, but then he saw this idea on an Instagram post. He is a determined guy and just plowed forward."

Jake was inspired by Quinn Callander, a Boy Scout in Canada who created and shared the design online after delivering several thousand to health care providers in the Vancouver BC area. Jake purchased a 3D printer on Easter weekend using money he earned from a small business he has as an event DJ. He hadn't used a 3D printer before, but has learned a lot during the project.



"I can print five at a time," said Jake. "And each batch takes 2-1/2 to 3 hours to finish."

Jake decided to donate to Texas Health Dallas because he and his sister were both born at the Margot Perot Center. He says he's already printing more and will be able to drop off another shipment soon.

"Jake has a big heart," Thomas said. "He loves helping people."

You can read about the Boy Scout who inspired Jake here: https://mymodernmet.com/3d-printed-ear-guards/







# Phyllis and Tom Leiser



Texas Health Dallas caregivers enjoy a moment outside during the Blue Angels flyover in May.

Throughout the COVID-19 pandemic, people have felt a call to aid our healthcare heroes in some way, whether it's donating to support our heroes' needs, sending a meal or sharing a message of hope with those doing battle on the frontlines. Phyllis and Tom Leiser also felt that call to help.

When the need for support was presented, Phyllis and Tom made a generous gift to the COVID-19 Response Fund. Texas Health established the COVID-19 Response Fund to support the front-line healthcare workers with basics like shelter, food, daycare and other critical medical equipment so they could focus on the care of their patients.

"The community support for our front-line caregivers has been wonderfully inspiring,"

said Jay McAuley, president of the Texas Health Resources Foundation. "We are grateful to Phyllis and Tom Leiser for stepping up and showing the way during these challenging times."

Phyllis and Tom Lesier are dedicated friends of Texas Health. Tom served as a member of the Board of Trustees for the Texas Health Resources Foundation and is currently part of the Texas Health Dallas Advisory Group.

"We believe we have been blessed to be a blessing to others," said Phyllis and Tom. "The heroic work of the front-line workers and the selfless sacrifices associated with putting themselves in harm's way, and literally putting their lives as well as the lives of their family members at risk, was

something we felt compelled to support. We feel honored to play a small part in acknowledging the tireless efforts of these front-line workers. We all must continue to pray that these heroes will remain safe and healthy both physically and mentally. May God bless them and keep them."

This past May, the Leiser's made a second donation to the response fund by sponsoring a lunch of pizzas and Caesar salad from Coal Vines to thank the emergency department staff at Texas Health Dallas for their work in response to the pandemic.

Texas Health is incredibly grateful to Phyllis and Tom Leiser for their generosity and support.

# The Faith Community's Blessings

Texas Health has been fortunate to have the support of the faith communities of the Dallas-Fort Worth area during the COVID-19 pandemic. The COVID-19 Response Fund was established to respond to the immediate needs of front-line caregivers at Texas Health hospitals. When the call for support went out, many places of worship went above and beyond to answer by providing meals and other forms of support.

Gateway Church gave a generous gift of \$75,000 to support caregivers at Texas Health Alliance, Texas Health Arlington Memorial, Texas Health Frisco and Texas Health Plano. The church also provided 100 meals for Texas Health Plano caregivers, 840 meals to caregivers at Texas Health Frisco and 230 meals to caregivers at Texas Health Allen.

"It's our honor as a church to stand with our local medical professionals at Texas Health facilities as they serve the sick and vulnerable at such an important time," said Charley Elliott, executive pastor, global ministries, Gateway Church.

The congregation members organized a special socially distanced Good Friday service in the parking lot of Texas Health Alliance. The leadership team set up a speaker system and prayed aloud while caregivers stood on the rooftop and at windows to hear the words of encouragement. The tribute closed with cars honking their horns and flashing their car lights in support of hospital caregivers. Similar events organized by the church took place at Texas Health Arlington Memorial, Texas Health Frisco, Texas Health Plano and Texas Health Allen.

Highland Park United Methodist Church in Dallas has a long history of supporting disaster relief initiatives and was ready to help when the pandemic hit the Dallas community. They partnered with Preston Hollow Catering and Sonny Bryan's BBQ



Members of Gateway Church during a special Good Friday service in the parking lot of Texas Health Alliance.

to create a program to provide meals to community partners across the city. Through the generosity of the church, \$2 million was raised to support this program, providing 17,000 meals each week. Texas Health was a beneficiary of this program, receiving 5,500 meals for Texas Health Dallas healthcare workers.

"It is a privilege to be able to support those on the front lines," said Michelle Cox, executive director of generosity & special projects for the church.

Christ Chapel Bible Church in Fort Worth has given over 300 meals for the staff of Texas Health Fort Worth and Texas Health Willow Park. Fellowship Dallas delivered 1,000 meals to Texas Health Dallas and did a prayer walk around the campus. Preston Hollow Presbyterian Church also graciously gave 400 meals for the front-line caregivers at Texas Health Dallas. The staff at Texas Health Allen



and Texas Health Plano have been the grateful recipients of 775 meals from two campuses at Chase Oaks Church.

The COVID-19 Response Fund was supported by several other places of worship across the Dallas-Fort Worth area, spanning a multitude of religious beliefs. For a full listing of these faith community donors and all donors of the COVID-19 Response Fund, please see the donor listing insert.

### Mission Moments

# **Unsung Heroes: Libby Sanders**

Libby Sanders has been helping Texas Health employees find childcare for more than four years. In her work at the Employee Assistance Program (EAP) call center, she connects hospital care team members to a variety of services, from counseling and legal help to crisis and financial assistance. Libby says that daycare referrals typically have made up the bulk of requests she receives.

Starting in mid-March, however, Libby started to notice an increase in daycare requests — not just an increase in need for services but also employees reporting that the prices for care were fluctuating and often higher. This trend only grew when daycare centers closed and fewer options became available.

"I saw more people in need especially with smaller daycare centers closing," Libby explained. "Then I saw on the news that Mark Cuban and the Dallas Mavericks donated \$500,000 to help with daycare for healthcare workers. I wanted to find out if our employees could benefit from this as well."

Libby started sending emails to find out more information — to the Mavericks and the news network that reported the donation — without much success. Eventually she tracked down a contact at the Dallas Mavericks Foundation and made a request for daycare funds to help our care team.

"When they responded, they said that the donation was for other hospitals, but they could donate scrub tops and bandanas," Libby said. "Knowing the needs our care team has I wasn't going to take no for an answer, so I thanked them and asked again for a donation."

Working with Human Resources and Texas Heath Resources Foundation, Libby helped facilitate the delivery of the Mavericks scrubs donation, and she was surprised when after the fact, she received an email from the Mavericks



EAP employee Libby Sanders went the extra mile to support staff daycare needs.



Employees wear donated scrubs and scarves from the Dallas Mavericks.

Foundation Board of Trustees President Katie Edwards. Libby's tenacity paid off. The Foundation decided to make a \$5,000 donation to support daycare at Texas Health Dallas "Libby has always been very resourceful," explained Debbie Hillard, who manages Texas Health's EAP. "She goes the extra mile to get people connected where they need to be."

### Mission Moments

# Plasma Recipient Meets Fort Worth Priest Who Helped Save His Life

When 42-year-old Jose Martinez first became ill in mid-March, he didn't have time to feel afraid. He took a COVID-19 test at a drive-through location in Burleson, but ended up in the emergency room before the results came back.

"My condition really deteriorated quickly.... Before I knew it, I was being intubated and put on a ventilator," Jose said.

When he regained consciousness, Jose was unaware that he'd spent the last 11 days in an induced coma fighting for his life. In an attempt to save Jose, doctors at Texas Health Harris Methodist Hospital Fort Worth administered plasma donated from a COVID-19 survivor. Containing antibodies to fight the virus, convalescent plasma is reserved for critical patients – like Jose.

On March 29, Jose, still on a ventilator, became one of the first COVID-19 patients in Texas to undergo convalescent plasma therapy. His family prayed for a miracle.

"He was acutely ill, and something needed to be done immediately," said John Burk, M.D., a pulmonologist on the Texas Health Fort Worth medical staff. "That's when the possibility of COVID-19 convalescent plasma (CCP) therapy came about. It's a meticulous process that's done on a caseby-case basis, but it's one that is often used as a last resort for critically ill patients, such as Mr. Martinez."

After the infusion, Jose improved daily, and on April 3, he was taken off the ventilator. By April 6, he was breathing completely on his own. This life-saving treatment was made possible by another survivor. Father Robert Pace, the rector of Trinity Episcopal Church, holds the dubious title of the first COVID-19 patient diagnosed with the virus in Tarrant County. Father Pace had developed symptoms after attending a church convention in Kentucky. He checked into the hospital on March 9 and tested positive for coronavirus.



The Martinez family presented Father Pace with a statue of the archangel Michael, who is traditionally seen as a protector.

"This was the worst illness I have ever had," he says. "You feel like you're drowning and there's no water...It was a very frightening experience."

A few weeks following his recovery, his pulmonologist – Dr. Burk – called Father Pace to ask if he would donate his plasma to a COVID-19 patient. Pace was in the donation chair at Carter Blood Center the next morning.

"I did not know to whom this was going, but I knew that it was going to somebody who desperately needed it," he says.

Six weeks later, Father Pace found out Jose Martinez had received his plasma, and it may have saved his life. The two survivors met for the first time on May 22 in the outdoor chapel garden at Texas Health Fort Worth.

"I was very happy, and I wanted to give him a great big hug," says Jose, who was joined by his sisters and mother.

The two settled for an elbow-bump. Uniquely bonded by their experience, the two survivors plan to keep in touch. They also share an immense appreciation for the front-line health care workers.

"These are the types of miracles that happen every day if we look for them, and we can participate in them, because that's how God sets up this world," says Father Pace.

Adapted from a Fort Worth Business Press article "Saving a Stranger's Life: Fort Worth Priest Donates Plasma for Medical Miracle" by Shilo Urban dated May 31, 2020.

### Mission Moments

# Parking Lot Baptism Helps Patients Face Surgery

The man on the phone needed help, and he needed it quickly.

"I want to be baptized, do you know how I can do that?" asked the soon-to-be patient, who was facing a major surgery at Texas Health Harris Methodist Hospital Hurst-Euless-Bedford in just a few days.

Chaplain Jacquetta Chambers was there to help.

The man explained he was a Christian but had not been baptized. Because of the upcoming surgery, he said, "I want my life in order and my salvation complete, so I want to be baptized."

Chaplains at Texas
Health's 14 wholly owned
hospitals are finding
ways to continue spiritual
care of patients while
adhering to the strict
precautions required by
the COVID-19 crisis.

She explained that as a United Methodist Church elder and hospital chaplain she could perform an immersion baptism or sprinkle him with water she had prayed over. They agreed that he wanted to be sprinkled and that they would meet in the Texas Health HEB chapel.

But he called three days later and said that because of COVID-19 precautions he wouldn't be able to come into the hospital until the day of the surgery — which made the baptism impossible before surgery, given the time frame.



Chaplain Jacquetta Chambers baptized a patient in the parking lot at Texas Health HEB.

"He was devastated," said Jacquetta, manager of pastoral care at the hospital.

### **Getting creative**

She suggested she administer the baptism in the hospital parking lot two days before the surgery.

When that time came, the man waved her down in the parking lot as she walked toward him, carrying the baptismal water she had prayed over since his urgent phone call.

As he bent over, Chaplain Jacquetta sprinkled the water saying, "I baptize you in the name of the Father, the Son and the Holy Spirit." By the time she finished, "I was crying, his wife was crying, he was crying," Jacquetta said.

The experience, Jacquetta said, "shows me people are still seeking God in this turbulent time."

Chaplains at Texas Health's 14 wholly controlled hospitals are finding ways to continue spiritual care of patients while adhering to the strict precautions required by the COVID-19 crisis.

"Chaplaincy service continues as strong as ever, but it has changed in form," said Elizabeth Watson-Martin, vice president, Faith and Spirituality Integration. "We are elevating tele-chaplaincy and focusing care on clinicians who are experiencing significant stress on the front lines."

Chaplain Kent Taylor, director of Faith and Spirituality Integration at Texas Health Presbyterian Hospital Plano, added, "As a team we've developed creative ministry forms that meet the significant spiritual needs of those in our charge at this critical time, while keeping chaplains and patients safe from disease spread."

Contributing writer: Judy Wiley

**TOTAL RAISED** 

\$1,971,079

**MONETARY:** \$937,257 **IN-KIND:** \$1,033,822



312 DONORS

NUMBER OF DONORS WHO MADE OUTRIGHT GIFTS (MONETARY)

**40% OF THESE DONORS ARE NEW**FIRST-TIME DONORS) TO THE FOUNDATION

NO. OF IN-KIND DONORS OF FOOD DONATIONS AND PERSONAL PROTECTIVE EQUIPMENT



**450** 

PLACES OF WORSHIP



35 DONORS

TOTAL GIVING:

OVER \$110K

(INCLUDES IN-KIND AND MONETARY)

NORTH TEXAS GIVING TUESDAY NOW IN SUPPORT OF COVID-19 RESPONSE FUND

\$181,476

NO. OF DONORS

RANK 7<sup>TH</sup>
IN MOST FUNDS RAISED



FOUNDATION STAFF REACHED OUT TO OVER **900 COMMUNITY DONORS** WILLING TO HELP OUR **FRONTLINE CAREGIVERS** WITH **MEALS**, **MASKS**, AND **PPE** 



NOTE: REFLECTS GIFTS GIVEN AS OF PRINT DATE.

# North Texas Giving Tuesday Now

Community steps up for COVID relief in North Texas during impromptu giving day



Every fall, our generous community "gets up and gives" during the 18-hour, online giving event in North Texas known as North Texas Giving Day. Through the years, Texas Health Resources Foundation has been the beneficiary of more than \$2,077,000.

When the world found itself in unprecedented times during a global pandemic, Communities Foundation of Texas quickly implemented a special emergency campaign to aid nonprofits on the frontlines of the COVID-19 response. On May 5, North Texas Giving Tuesday Now was created in concert with the #GivingTuesdayNow campaign, an international call for unity and giving.

Much like North Texas Giving Day, our community stepped up on North Texas Giving Tuesday Now, opening their hearts and pocketbooks to help our front-line caregivers at Texas Health Resources. More than \$181,400 was raised on this day for our COVID-19 Response Fund, which supports Texas Health's front-line healthcare workers with their ongoing needs during the pandemic, including food, shelter and emergency daycare assistance. Texas Health Resources Foundation was the second highest health care organization in gifts received on this day with 2,572 nonprofit organizations participating.

"When COVID-19 came to North Texas, our health care system had to adapt to these extraordinary circumstances," said Jay McAuley, president of Texas Health Resources Foundation. "The support of our community has helped ensure those in the battle for all of us – our front-line workers – have the resources they need, while making sure our mission is being fulfilled. We can't thank you enough for your generosity."

North Texas Giving Tuesday Now collectively raised \$20.7 million for North Texas nonprofits, proving that our community is here for all of us in times of crisis and calm. You have an opportunity to continue your support of our health care system's greatest needs when we participate in the annual North Texas Giving Day set for September 17. Mark your calendars and join us on this monumental giving day.

# Backup Care Services Help Employees Be Present

Like many parents, Angela Jenkins wasn't quite sure how she was going to balance caring for her child with her job duties as the COVID-19 pandemic created vast changes to daily life. After spring break, schools delayed reopening and then shifted to remote learning only before letting out for the summer, and many daycare centers remain closed.

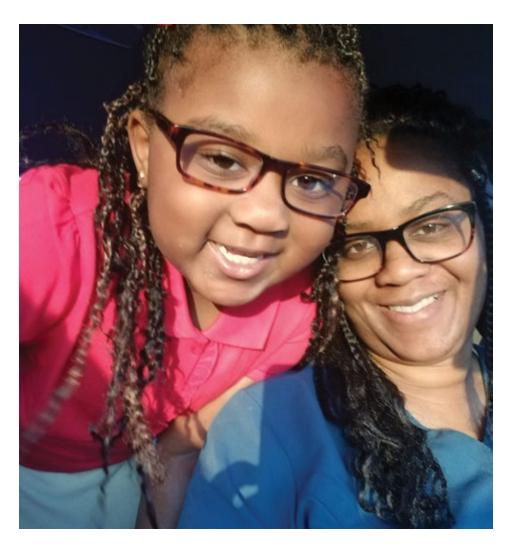
Without the usual routine, that left Angela to figure out how she would care for her seven-year-old daughter, Anaysha. Angela's husband works nights and Angela works during the day as a phone nurse for Texas Health Family Care in Burleson. The pair usually trades off caring for their child, coordinating their schedules to care for their daughter.

"Typically, during the day, she would be at school. I take her and my husband picks her up. Most of the daycares are closed – and the daycare she attends in the summer is still closed," Angela said.

To help find options for care team members who care for a child or adult, Texas Health offers Backup Care Services when usual plans for care have fallen through or care is needed at a moment's notice. The unique situation created by the COVID-19 pandemic means that many care team members have had to seek alternatives to their typical care solutions.

Angela credits her office manager and physician for helping by accommodating her scheduling needs. It frustrated Angela, though: "It's a mad dash trying to get caught up and not be a burden on the other two phone nurses," Angela said.

Currently, Texas Health employees can utilize Bright Horizons or Care.com for Backup Care Services with no employee copay. The generosity of the communities Texas Health serves enabled the Texas Health Resources Foundation to create a COVID-19 Response Fund that is currently covering the cost. Employees, including



Angela, are able to access Backup Care Services during this challenging time for free.

Twice a week, Angela's daughter Anaysha goes to a daycare not far from her home through Bright Horizons. She enjoys playing outside and with some favorite dolls she brings with her.

Angela appreciates the opportunity to get to work her normal schedule, and to help answer the many questions that patients call with around COVID-19 and other ailments. "There are a lot of questions. It's just that it's an unknown, I guess you could say," Angela said. "Getting to work timely is a bigger benefit for patients because I can help answer their questions."

Improving the health of communities Texas Health serves and partnering with consumers for a lifetime of health and well-being requires care team members to be present at work in body, mind and spirit, notes Jenny Doss, director of Total Health.

"With Backup Care Services, employees can be physically present and have peace of mind knowing that if their child or an adult in their care is sick or unable to attend regular child care, Backup Care Services can provide the care needed in a safe and convenient manner," Doss said.

Contributing writer: Brand Experience Communications

# Shifting Gears for Mobile Health

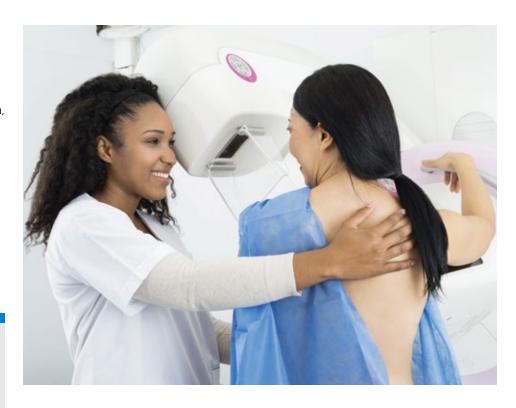
When the Coronavirus pandemic spread to the Dallas-Fort Worth area, Texas Health made the difficult decision to cancel Puttin' on the Pink and Little Black Dress. These beloved events support the Wellness for Life® Mobile Health Program, which provides critical health care to the underserved population who face barriers, such as financial hardship and transportation challenges, in their own community. With funds raised through these events, the program offers services such as mammograms, breast diagnostic procedures, well woman exams, cardiovascular risk assessments and screenings for skin, colon and prostate cancer, all at no cost.

"Your donation can save a life, your donation can change someone's world and when women band together to change the world, nothing can stop us, not even a pandemic."

> Angela Paxton, Texas State Senator

After the cancelation of these two events, the Puttin' on the Pink and Little Black Dress volunteer event committees wasted no time in creating alternate plans to support the mobile health program as their services would still be needed in the community despite the disruptions of COVID-19.

Co-chairs Kristi Christensen and Lisa Ferrand and the event committee had successfully sold out the 27th Annual Puttin' on the Pink fashion show luncheon



prior to the event's cancellation. The Kupferle Health Board is anxiously awaiting their next opportunity to share the latest runway fashions with a sold-out audience.

When Little Black Dress was canceled, Chair Shelley Homer and the event committee reached out to the event sponsors and past attendees, encouraging donations. In a video message about the mobile health program, Texas State Senator Angela Paxton shared "Your donation can save a life, your donation can change someone's world and when women band together to change the world, nothing can stop us, not even a pandemic."

A virtual happy hour was offered to guests of Little Black Dress as an alternate opportunity for fellowship amidst the COVID-19 shutdown. The committee is looking forward to donning their little black dresses for another girl's night out in the future.

Most supporters of these events generously elected to turn their sponsorships into contributions to ensure that the mobile unit could continue providing critical care to the underserved community. This includes key Puttin' on the Pink sponsors Frost, Laudermill Properties II, LLC, Leslie and John David Moritz, and the Ryan Palmer Foundation, and Little Black Dress Presenting Sponsor Austin Commercial and Silver Sponsor Texas Oncology. Texas Health is inspired by the generosity of the Puttin' on the Pink and Little Black Dress sponsors, and we are thankful for their support. To see a full list of the donors who generously turned their sponsorships into donations for the program, visit: TexasHealth.org/WFLTHANKS

To help continue this lifesaving work, please visit: **TexasHealth.org/Donate**.

### In-Kind Donations



Panda Cares Foundation provided meals and PPE to our team at Texas Health Prosper.



Fort Worth Cabela's, through their partnerships with the non-profit organization, Convoy of Hope, Johnny Morris, and Bass Pro Shops, donated 6,000 masks to Texas Health Fort Worth.



Gateway Church and Newk's Eatery provided a wonderful lunch for staff at Texas Health Alliance.



Bar Louie in Allen donated 300 meals for staff at Texas Health Allen.



The Navy's Blue Angels honored COVID-19 first responders, health care workers, and essential employees across the Metroplex including multiple Texas Health hospitals.



We are so grateful for the donors who arranged for flowers at our chapels during Easter. These flowers for the Payton chapel at Texas Health HEB were donated by Jackie and Sonny Brewer.



Support Our Scrubs and partner restaurants Elke's Market Café, Silver Thai Cuisine Allen and Two Rows Classic Grill donated 290 meals to staff at Texas Health Allen.



Hillwood Properties and Chick-fil-A Alliance Town Center brought meals to the night crew at Texas Health Alliance.



Texas Health Fort Worth received a wonderful gift from AT&T to celebrate Nurses Week of 130 gift cards to Railhead Smokehouse for our nurses and support team. Thank you Texas Representative Charlie Geren and AT&T Texas Vice President Fred Maldonado Jr. for your heartfelt generosity.



The Greater Dallas Restaurant Association, in conjunction with Meso Maya, El Fenix Mexican Restaurant and Village Burger Bar, donated 200 gift cards to Texas Health Dallas as part of their #GIVE10 campaign.



Jermaine Lee, with See's Candies, brought boxes and boxes of chocolates and other confectioneries to Texas Health HEB.



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Scan here with your smartphone's Quick Response (QR) reader to find out more about the Foundation or to make a gift.

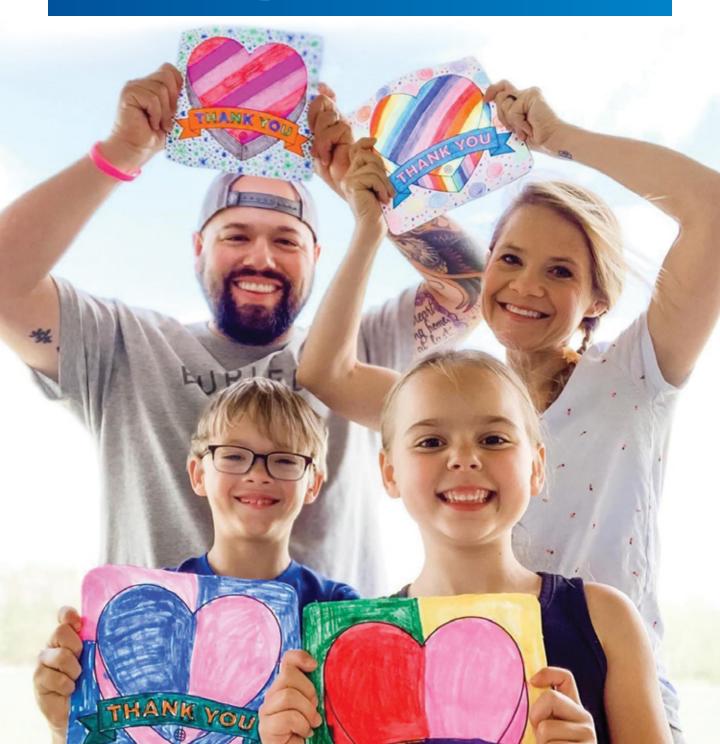
SH2573 8/20 Q12,500



Thank you for your generosity and support of our front-line caregivers as they bravely fight the COVID-19 pandemic!



# COVID-19 Response Fund





The COVID-19 Response Fund was established to help front-line Texas Health Resources workers — thousands of employees selflessly serving the community every day — with basics like shelter, food, daycare and critical medical equipment as they respond to the pandemic with courage and professionalism. The fund also supports our evolving work to ensure the health and well-being of the entire Texas Health community during this challenging time.

Deepest appreciation is extended to the individuals, corporations, foundations and community organizations for all philanthropic gifts supporting the COVID-19 Response Fund through Texas Health Resources Foundation.

### **Monetary Donations**

# Listed as of print date \$10,000 and above

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BANG Energy generously donated energy drinks for the Texas Health Alliance staff. They were thrilled to have them in their break rooms.

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On Friday, June 19, Rotary District 5790 presented a check to Texas Health leadership and Foundation staff totaling more than \$63,000 for the COVID-19 Response Fund.

### **In-Kind Donations**

### Listed as of print date

7740Dallas 85c Bakery Café Ms. Deborah Abrahamson AccuAid Care Services Acute Center for Eating Disorders at Denver Health Medical Center

Ms. Tiffany Adams and Mr. Doug Bucher Mr. Jonathan B. Alexander Allen Varsity Baseball Allstate Insurance Ms. Saria Almaktabi Alvarado Independent School District

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Mr. Seth Daugherty Davines North America Ms. Meghan Davis

DD&F Commercial Flooring

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The Saturday crew at Texas Health Alliance was treated to a wonderful lunch from Hillwood Properties and Piada Italian Street Food.

Delta Sigma Theta Sorority -Arlington Alumnae Chapter Demeter's Kitchen Denton Local Church Women's Group Ms. Laura Deskins Destiny Church Dian Malouf Jewelry Dickie's BBQ Dido United Methodist Church Sally Fryer Dietz Linda and Dan Dipert Mr. and Mrs. Paul Dirksmeyer Dive Restaurant Dog Haus Biergarten Domino's Don Rodenbaugh Natatorium Dos Molinas Double Eagle Energy Operating LLC Dough Boy Donuts Anne Duffy Ms. Anne C. Duffy Mr. Matthew P. Dufrene Dunkin' Donuts DynaEnergetics Elite Truck Accessories

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Fort Worth Star Telegram Fortis Property Forum Parkway Fossil Group Frisco Gives Back

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Auxiliary members at Texas Health Southwest Fort Worth made goody bags for employees.

Frios Gourmet Pops Fuzzy's Taco Gas Monkey Live Mrs. Janelle Gassert Gateway Church Gateway Staff Ms. Laura Geske Ms. Rebekah Gilbert Girl Scout Troop 1288 Girl Scout Troop 1903 Girl Scout Troop 2756 Girl Scout Troop 3014 Glory Chinese Baptist Church Grab My Goodies Grace Prep Academy Ms. Ashley Graves Great Pops of Cake Greater Keller Chamber of Commerce, Inc. Green Chile Concepts LLC

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Kendra Scott pledged to donate 20 percent of its proceeds from curbside orders placed between April 24 and May 10 to aid local Texas hospitals with their COVID-19 relief efforts. The sales generated more than \$390,000 in charitable contributions for hospitals statewide, and \$27,861.54 donated locally in the Dallas-Fort Worth area. Kendra Scott's donation to the Texas Health COVID-19 Response Fund will be split among the Alliance, Fort Worth, HEB and Southwest locations.

SwipeSense, Inc. SWJC Building Bridges The Table Catering Mr. and Mrs. Mike Tabor Tanger Outlet Centers Tarleton University Ms. Ileana Tatum TCU College of Nursing and

Health Sciences
Team Health, Brittany Manning

Team Health, Brittany Manning TEKsystems and Alyssa Larsen Texas Direct Roofing and Construction

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Texas Health Resources Foundation has made every attempt to ensure the completeness and accuracy of this list. If you notice an error or omission, please report it to the Foundation at 682-236-5200 and accept our sincere apploaies.

