



## High Reliable Organization (HRO) Training Requirement

Texas Health is on the journey to becoming a Highly Reliable and Safe Organization. The following training is required for all Texas Health physicians, Advanced Practice Professionals and Allied Health Professionals credentialed by our wholly owned hospital. In order to complete this training please follow the instructions below:

**Step 1.** For best results, use **Chrome** and use the following link to access the course on Texas Health's CME website: **HRO Game Day Training**

**Step 2.** Select the HRO Game Day – Error Prevention Tools course from the featured courses

**Step 3.** Click on the Register/Take Course tab and either log in or register to take this course

**Step 4.** Once you log in or register, you will see a blue TAKE COURSE button. Click on this button.

**Step 5.** On the left side you will see your course progress:

- **Activity Details** – Click the blue START button. View the activity details.
- **View Presentation** – Click the blue START button. Watch the presentation.
- **Error Prevention Toolkit** – Click the blue START button. View the error prevention tools.
- **Post-Quiz** – Click the blue START button. Then click the blue Start Quiz button. Answer the questions and click the blue FINISH button.
- **Evaluation** – Click the blue START button. Complete the evaluation.
- **Credit** – Click the blue START button. Select the type of credit and enter the amount of credit claimed.
- **Certificate** – Click the blue START button. Download your certificate.
- You completed the course.

**Step 6.** You have completed the course.

**Need Help?** If you have any access problems, call the CME department at 1-866-295-3269.

**For all other questions, contact the Medical Staff Affairs department of your primary hospital.**

**Thank you for your support and commitment to Texas Health Resources!**