

Texas Health Presbyterian Hospital Flower Mound

Welcome

Texas Health Flower Mound

4400 Long Prairie Road
Flower Mound, TX 75028
469-322-7000

Patient Access Services

469-322-7166

Pre-Registration and Estimates

877-773-2368

Customer Service Billing

800-890-6034

Medical Records

469-322-7056

Gift Shop

469-322-7134

Pastoral Care/Chaplain

469-322-7000

Patient Advocate

469-322-7079

Patient Information

Patient room phone #

Room Service

469-322-7130

Scheduling

469-322-7700

Security

469-322-7000

Volunteer Services

469-322-7165

Community Education & Physician Referral

877-THR-WELL (877-847-9355)

Our Mission

To improve the health of the people in our community and, in doing so, provide our patients, families and physicians with an exceptional experience, anticipating their needs and exceeding their expectations in service and quality of care received.

Please let us know what we can do to make your stay more comfortable. Texas Health has made changes in how we operate to help keep everyone safe. Some amenities may be limited or unavailable at this time.

Wi-Fi

Complimentary Wi-Fi access is available (*THR*guest network – no password required).

Visiting Hours

7 a.m. – 7 p.m.

We are limiting the number of people in our facilities to protect patients and health care personnel. Please visit texashealth.org/coronavirus or ask your nurse about visiting hours and guidelines.

Dining Options

Cafeteria – first floor

Monday – Friday

Breakfast

7 – 9 a.m.

Lunch

11 a.m. – 2 p.m.

Dinner

5 – 7:30 p.m.

Saturday and Sunday

Breakfast

7 – 9 a.m.

Lunch

11 a.m. – 2:30 p.m.

Gift Shop – main hospital lobby

Monday	Tuesday	Wednesday	Thursday & Friday	Saturday & Sunday
Noon – 4 p.m.	Closed	10 a.m. – 3 p.m.	9 a.m. – 4 p.m.	Closed

Chapel

The chapel welcomes people of all faiths and is located on the first floor.

Language Services

Texas Health offers language assistance services to you at no cost. Please ask your care team for assistance.

Tobacco-Free Policy

All Texas Health campuses are tobacco-free (including e-cigarettes). This policy applies to all patients, employees, visitors and physicians on the medical staff.

For more information, visit
TexasHealth.org/FlowerMound

