# Texas Health Presbyterian Hospital Kaufman

# Welcome

#### **Texas Health Kaufman**

850 Ed Hall Dr. Kaufman, TX 75142 **972-932-7200** 

Admitting/Registration 972-932-7384

**Business Office** 800-890-6034

**Medical Records** 855-681-8243

**Pastoral Care/Chaplain** Ask your nurse to contact the chaplain or call 972-932-7200.

**Patient Advocate** 972-932-5560

Patient Information 972-932-7200, option 2

**Scheduling** 972-932-7390

**Security** 972-932-5529

**Community Education** & Physician Referral 877-847-9355 Please let us know what we can do to make your stay more comfortable.

#### Wi-Fi

Complimentary Wi-Fi access is available. Open a browser, and select "THRguest" network to register and connect.

### **Visiting Hours**

Patients may receive visitors at any time (specialty units may have some variation). Please check with the nurse regarding specific unit hours and quiet time guidelines, or if you have any special needs or requests.

# **Dining Options**

**Cafeteria** – first floor

Monday – Friday 7:30 – 9:30 a.m. 11:30 a.m. – 1:30 p.m. Saturday

#### **Room Service**

7 a.m. – 5 p.m. seven days per week Patients may order by calling ext. 7275 (972-932-7275). Food is prepared when the order is placed and delivered to patient rooms within 45 minutes (this service is not available for those in the Emergency Department). Visitors may order trays for \$8.50.

# 11:30 a.m. – 1:30 p.m. Emergency Department). Visi **Fresh Market Café** – first floor, between elevators B and C

Available at all times, the Fresh Market Café offers traditional vending options along with fresh fruit, sandwiches and healthy snacks. Credit and debit cards are accepted.

#### Chapel

People of all faiths are welcome to use the chapel, located on the first floor. If you need a chaplain, please ask the nurse or call 972-932-7200.

# Language Services

Texas Health offers language assistance services to you at no cost. Please ask your care team for assistance.

# **Tobacco-Free Policy**

All Texas Health campuses are tobacco-free (including e-cigarettes). This policy applies to all patients, employees, visitors and physicians on the medical staff.

# **Nondiscrimination Statement**

Texas Health complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

#### **Our Mission**

To improve the health of the people in the communities we serve.

#### **Our Vision**

Partnering with you for a lifetime of health and well-being.

For more information, visit TexasHealth.org/Kaufman.





Free parking is available for all patients and visitors on the Texas Health Kaufman campus.



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