Welcome

Texas Health Plano 6200 W. Parker Road Plano, TX 75093 972-981-8000

Sue A. de Mille Women's Diagnostic Center 6020 W. Parker Road, Suite 110 972-981-3902

Texas Health Seay Behavioral Health Plano 6110 W. Parker Road 972-981-8301

Admitting/Registration Day Surgery 877-773-2368, Option 3

Business Office 800-890-6034

Gift Shop 972-981-8080

Medical Records 855-681-8243

Pastoral Care/Chaplain Ask your nurse to contact the chaplain or call 972-981-8000.

Patient Advocate 972-981-8917

Patient Information 972-981-8081

Texas Health Prescription Shop 972-981-8445

Scheduling 972-981-4070

Security 972-981-7753

Volunteer Services 972-981-8220

Community Education & Physician Referral 877-847-9355

Our Mission

To improve the health of the people in the communities we serve.

Our Vision

Partnering with you for a lifetime of health and well-being.

Please let us know what we can do to make your stay more comfortable.

Wi-Fi

Complimentary Wi-Fi access is available (THRguest network - no password required).

Visiting Hours

Patients may receive visitors at any time (specialty units may have some variation). Please check with the nurse regarding specific unit hours and quiet time guidelines, or if you have any special needs or requests.

Dining Options

Atrium Café – ground floor, hospital Monday – Friday 7 – 10 a.m., 11 a.m. – 3 p.m. Saturday – Sunday Closed until further notice.

Healing Grounds Coffee Shop

first floor, hospital lobby Monday – Friday 6:30 a.m. – 5 p.m. Saturday – Sunday 7 a.m. – 2:30 p.m.

Gift Shop – ground floor, hospitalMonday – FridaySaturday8 a.m. – 8 p.m.9 a.m. – 8 p.m.

Lori's Online Gift Shop

https://www.hospitalgiftshop.com/shop/Texas-Health-Presbyterian-Hospital-Plano.aspx

With the online gift shop, loved ones can send gifts from anywhere—24/7. The online store has items that can be delivered to patients on the same-day in most cases. Browse the virtual aisles of the online gift shop to send flowers, balloons, gift baskets and more to patients staying in the hospital.

Pharmacy

Texas Health Prescription Shop – first floor, Medical Office 1, near the hospital lobby **Monday** – **Friday**, 9 a.m. – 5:30 p.m.

If you need prescriptions when it is time to leave the hospital, these can be delivered to your room. In addition to prescriptions, a variety of over-the-counter medicines, personal hygiene products and sundries are available.

Chapel

People of all faiths are welcome to use the chapel, located on the first floor of the hospital. If you need a chaplain, please ask the nurse or call 972-981-8000.

Language Services

Texas Health offers language assistance services to you at no cost. Please ask your care team for assistance.

For more information, visit TexasHealth.org/Plano.



Fresh Market Café – second floor, hospital Available at all times, the Fresh Market Café offers traditional vending options along with fresh fruit, sandwiches and healthy snacks. Credit cards and cash are accepted.

Five-Star Dining Room Service



This room service option enables patients to choose when and what they eat. Each meal is specially prepared to order and delivered by an ambassador within 45 minutes. Call 3663 from the room phone and you will be connected to the dining call center.

Sunday 9 a.m. – 7 p.m.



Free parking is available for all patients and visitors on the Texas Health Plano campus.

Tobacco-Free Policy

All Texas Health campuses are tobacco-free (including e-cigarettes). This policy applies to all patients, employees, visitors and physicians on the medical staff.

Nondiscrimination Statement

Texas Health complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

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