

# Texas Health Presbyterian Hospital Plano

## Welcome

### Texas Health Plano

6200 W. Parker Road  
Plano, TX 75093  
972-981-8000

### Sue A. de Mille Women's Diagnostic Center

6020 W. Parker Road, Suite 110  
972-981-3902

### Texas Health Seay Behavioral Health Plano

6110 W. Parker Road  
972-981-8301

### Admitting/Registration Day Surgery

877-773-2368, Option 3

### Business Office

800-890-6034

### Gift Shop

972-981-8080

### Medical Records

855-681-8243

### Pain Relief & Wellness Center

972-981-4090

### Pastoral Care/Chaplain

Ask your nurse to contact the  
chaplain or call 972-981-8000.

### Patient Advocate

972-981-8917

### Patient Information

972-981-8081

### Pharmacy

972-981-8445

### Scheduling

972-981-4070

### Security

972-981-7753

### Volunteer Services

972-981-8220

### Community Education & Physician Referral

877-847-9355

### Our Mission

To improve the health of the people  
in the communities we serve.

### Our Vision

Partnering with you for a lifetime  
of health and well-being.

Please let us know what we can do to make your stay or visit more comfortable.

**Complimentary Wi-Fi access is available (THRguest network – no password required).**

### Visiting Hours

Patients may receive visitors at any time (specialty units, including Behavioral Health, may have some variation). Please check with the nurse regarding specific unit visiting hours and quiet time guidelines, or if you have any special needs or requests.

### Dining Options

**Atrium Café** – ground floor, hospital

**Monday – Friday**

7 – 10 a.m., 11 a.m. – 6 p.m.

**Saturday**

7 a.m. – 2 p.m.

**Healing Grounds Coffee Shop** –

first floor, hospital lobby

**Monday – Friday**

6:30 a.m. – 7 p.m.

**Saturday – Sunday**

7 a.m. – 2:30 p.m.



**Fresh Market Café** – second floor, hospital

Available at all times, the Fresh Market Café offers traditional vending options along with fresh fruit, sandwiches and healthy snacks. Credit cards and cash are accepted.

### Five-Star Dining Room Service

This room service option enables patients to choose when and what they eat. Each meal is specially prepared to order and delivered by an ambassador within 45 minutes. Call 3663 from the room phone and you will be connected to the dining call center.

### Gift Shop

**Hospital Lobby**

**Monday – Friday**

8 a.m. – 8 p.m.

**Saturday**

9 a.m. – 8 p.m.

**Sunday**

9 a.m. – 7 p.m.

### Pharmacy

**Texas Health Prescription Shop** – first floor, Medical Office 1, near the hospital lobby

**Monday – Friday, 9 a.m. – 5:30 p.m.**

If you need prescriptions when it is time to leave the hospital, these can be delivered to your room. In addition to prescriptions, a variety of over-the-counter medicines, personal hygiene products and sundries are available.

### Chapel

People of all faiths are welcome to use the chapel, located on the first floor of the hospital.

If you need a chaplain, please ask the nurse or call 972-981-8000.

### Email a Patient

To send a message, log on to [TexasHealth.org](http://TexasHealth.org), and click on *Contact and Connect*.

### Language Services

Texas Health offers language assistance services to you at no cost. Please ask your care team for assistance.

### Tobacco-Free Policy

All Texas Health campuses are tobacco-free (including e-cigarettes). This policy applies to all patients, employees, visitors and physicians on the medical staff.

For more information, visit  
[TexasHealth.org/Plano](http://TexasHealth.org/Plano).





3/20/19

Free parking is available for all patients and visitors on the Texas Health Plano campus.

**Nondiscrimination Statement**

Texas Health complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.



Doctors on the medical staffs practice independently and are not employees or agents of Texas Health hospitals or Texas Health Resources.  
 © 2018 Starbucks Corporation. All rights reserved. Starbucks and the Starbucks logo are registered trademarks of Starbucks Corporation. Approval code: 2305186402715MY