

# Texas Health Hospital Rockwall

# Welcome

**Main Hospital Address**

3150 Horizon Rd.  
Rockwall, TX 75032

**Main Phone Number**

469-698-1000

**Imaging Center**

469-698-1743

**Woman's Imaging & Breast Center**

469-698-1330

**Admitting/Registration**

Please bring your insurance card and identification  
469-698-1083

**Scheduling**

469-698-1100

**Medical Records**

469-698-1768

**Pastoral Care/Chaplain**

Ask your nurse to contact the chaplain or call:  
469-698-1900

**Patient Relations**

469-698-1511

**Security**

469-698-1008

**Volunteer Services**

469-698-1554

Please let us know if there is anything we can do to make your stay or visit at Texas Health Rockwall more comfortable. This quick guide includes helpful phone numbers and information. Complimentary WiFi access is available (PHRTEXAS-WIFI).

## Visiting Hours

Patients may receive visitors from 7 a.m. – 7 p.m., except for the ICU (call 469-698-1250 for specific unit visitation hours). Please check in with your loved one's nurse regarding any special needs or requests.

Rest time is designated from 2 – 4 p.m. daily as a time for patients to have dedicated rest. Visitors are not required to leave but should use quiet voices to allow all patients time to rest.

## Parking

All campus parking is free of charge. Patient and visitor parking is available in front of the hospital and medical office buildings. The circle drive in front of the hospital is for patient drop off or pick up only.

## Dining Options

**Café Horizon** – first floor

**Monday – Friday**

Breakfast 7:30 – 9:30 a.m.

Lunch 11 a.m. – 1:30 p.m.

**Saturday and Sunday**

Lunch 11:30 a.m. – 1:30 p.m.

**Fresh Market Café** – located in the dining area

Available at all times, the Fresh Market Café offers traditional vending options along with fresh fruit, sandwiches and healthy snacks. Credit cards and debit cards accepted.

## Gift Shops

**Gift Shop**

Hospital Lobby

**Monday – Friday**

9 a.m. – 4 p.m.

**Kindred Gift Shop**

[www.kindredgiftsrockwall.com](http://www.kindredgiftsrockwall.com)

With the online gift shop, loved ones can send gifts from anywhere.

The online store has items that can be delivered to patients between the hours of 9 a.m. – 4 p.m. cst, Monday – Friday.

## Chapel

People of all faiths are welcome to use the chapel, located on the second floor of the main hospital. If you need a chaplain, please ask the nurse or call 469-698-1900.

## Language Services

Texas Health Rockwall offers language assistance and services at no cost to our patients, families and guests whose preferred language is not English and to people with disabilities. Language assistance is available 24 hours a day, 7 days a week. Please ask your caregiver for assistance.

## Tobacco-Free Policy

Texas Health Rockwall is tobacco-free (including e-cigarettes). This policy applies to all patients, employees, visitors and physicians on the medical staff.

For more information, visit  
[TexasHealth.org/Rockwall](http://TexasHealth.org/Rockwall).



**MAP KEY**

-  **Emergency Department**
-  **Valet Parking**
-  **Visitor Parking**
-  **Physician Parking**
-  **Building Entrances**
-  **Emergency Parking**

**Texas Health Rockwall**  
3150 Horizon Rd.  
**Medical Office Bldg. I**  
3142 Horizon Rd.  
**Medical Office Bldg. II**  
3144 Horizon Rd.  
**Lakeside Surgery**  
4450 Tubbs Rd.  
**Texas Back Institute**  
3164 Horizon Rd.

**Spine Team Texas Surgery Center**  
3140 Horizon Rd.  
**Breast Center**  
3136 Horizon Rd.  
**Outpatient Imaging**  
3136 Horizon Rd.  
**Eye Care of Rockwall**  
810 Rockwall Pkwy.

