

Texas Health Hospital Rockwall

Welcome

Main Hospital Address

3150 Horizon Rd.
Rockwall, TX 75032

Main Phone Number

469-698-1000

Imaging Center

469-698-1537

Woman's Imaging & Breast Center

469-698-1330

Admitting/Registration

Please bring your insurance card and identification
469-698-1083

Scheduling

469-698-1100

Medical Records

469-698-1768

Pastoral Care/Chaplain

Ask your nurse to contact the chaplain or call:
469-698-1900

Patient Relations

469-698-1511

Security

469-698-1008

Volunteer Services

469-698-1554

Please let us know if there is anything we can do to make your stay or visit at Texas Health Rockwall more comfortable. This quick guide includes helpful phone numbers and information. Complimentary WiFi access is available (PHRTEXAS-WIFI).

Visiting Hours

Patients may receive visitors from 7 a.m. – 7 p.m., except for the ICU (call 469-698-1250 for specific unit visitation hours). Please check in with your loved one's nurse regarding any special needs or requests.

Rest time is designated from 2 – 4 p.m. daily as a time for patients to have dedicated rest. Visitors are not required to leave but should use quiet voices to allow all patients time to rest.

Parking

All campus parking is free of charge. Patient and visitor parking is available in front of the hospital and medical office buildings. The circle drive in front of the hospital is for patient drop off or pick up only.

Dining Options

Café Horizon – first floor

Monday – Friday

Breakfast 7:30 – 9:30 a.m.

Lunch 11 a.m. – 1:30 p.m.

Saturday and Sunday

Lunch 11:30 a.m. – 1:30 p.m.

Fresh Market Café – located in the dining area

Available at all times, the Fresh Market Café offers traditional vending options along with fresh fruit, sandwiches and healthy snacks. Credit cards and debit cards accepted.

Gift Shops

Gift Shop

Hospital Lobby

Monday – Friday

9 a.m. – 4 p.m.

Kindred Gift Shop

www.kindredgiftsrockwall.com

With the online gift shop, loved ones can send gifts from anywhere.

The online store has items that can be delivered to patients between the hours of 9 a.m. – 4 p.m. cst, Monday – Friday.

Chapel

People of all faiths are welcome to use the chapel, located on the second floor of the main hospital. If you need a chaplain, please ask the nurse or call 469-698-1900.

Language Services

Texas Health Rockwall offers language assistance and services at no cost to our patients, families and guests whose preferred language is not English and to people with disabilities. Language assistance is available 24 hours a day, 7 days a week. Please ask your caregiver for assistance.

Tobacco-Free Policy

Texas Health Rockwall is tobacco-free (including e-cigarettes). This policy applies to all patients, employees, visitors and physicians on the medical staff.

For more information, visit
TexasHealth.org/Rockwall.



MAP KEY

- Emergency Department
- Visitor Parking
- Physician Parking
- Emergency Parking

Texas Health Rockwall
3150 Horizon Rd.
Medical Office Bldg. I
3142 Horizon Rd.
Medical Office Bldg. II
3144 Horizon Rd.
Lakeside Surgery
4450 Tubbs Rd.
Texas Back Institute
3164 Horizon Rd.

Spine Team Texas Surgery Center
3140 Horizon Rd.
Breast Center
3136 Horizon Rd.
Eye Care of Rockwall
810 Rockwall Pkwy.



Free parking is available for all patients and visitors on the Texas Health Rockwall campus.

Star Transit is a public bus transportation service in Rockwall County. To schedule a ride please call 877-631-5278.

Main Hospital Address

3150 Horizon Rd., Rockwall, TX 75032

Phone Number 469-698-1000

Outpatient Imaging Center

3136 Horizon Rd., #140, Rockwall, TX 75032

Phone Number 469-698-1537

Rockwall Women's Imaging & Breast Center

3136 Horizon Rd., #150, Rockwall, TX 75032

Phone Number 469-698-1330

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