

Request for Access to Protected Health Information



Section A: Please complete the following information for all requests

Patient Name: _____ Account Number: _____
Address: _____
Street: _____ Date of Birth: ____/____/____
City: _____ State: _____ Zip: _____ Today's Date: ____/____/____

I hereby request that Texas Health Medical Associates provide me with (please check all boxes that apply)

- Access to My own copy of the "Requested Information" checked below:
 - My medical records.
 - My billing records.
 - Any other records used by AdventHealth to make medical, billing or other decisions about me. Please describe:

- I am only interested in accessing or obtaining a copy of the Requested Information relating to the time period
_____/_____/_____ through ____/____/_____
- I am interested in accessing or obtaining a copy of all Requested Information maintained by Texas Health Medical Associates.
- I would prefer to receive the Requested Information in the form of a summary if available as prepared by Texas Health Medical Associates at a cost to me of (\$_____).
- Other specific requests: _____

7. What format do you wish to receive the information in:

- Photocopies
- Electronic (if available)
- Other (if available) _____

Signature of patient or legal representative: _____ Date: ____/____/____

Printed name of personal representative: _____

Relationship to Patient: _____

Section B: Must be completed by AdventHealth only.

Access has been: Accepted Denied

If denied, check the reason for denial

- PHI is not part of your designated record set.
- Federal law forbids making the PHI in question available to you for inspection (e.g., Privacy Act of 1974).
- PHI is in the form of psychotherapy notes.
- PHI has been compiled in reasonable anticipation of, or for use in, a civil, criminal, or administrative action or proceeding.
- PHI was obtained under promise of confidentiality and access would be reasonably likely to reveal source of PHI.
- PHI is temporarily unavailable because you have agreed to denial of access in connection with your agreement to participate in a research study.
- Licensed health care professional determined access to PHI is reasonably likely to physically harm you or others.
- Licensed health care professional determined PHI identifies a third person who is reasonably likely to be substantially physically, emotionally, or psychologically harmed if access to PHI is granted.
- Licensed health care professional determined providing your personal representative access to PHI is reasonably likely to harm you.
- We are acting under the direction of a correctional institution and allowing the inmate (you) to obtain a copy of PHI would jeopardize the health, safety, security, custody or rehabilitation of you or another person at the correctional institution.
- PHI is not maintained by our health care facility.
 - We do not know who maintains the PHI you requested.
 - We reasonably believe the PHI you requested is maintained by (Contact Information):

Right to Review

- You do not have the right to a review of this denial. You do have the right to a review of this denial.

Contact Information:

- You do have a right to complain to the Secretary of the Department of Health and Human Services. Please see enclosed information.

Staff comments: _____

Signature of staff person: _____ Date: ____/____/____

Print name and title: _____

You may be charged a cost-based fee for labor, supplies, any portable electronic media used and postage.
