COVID-19

Positive Patient Visitation Guidelines

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How many people can visit?

1 visitor for one single visit per day. The visitor must pass the entrance screen.

How long is the visit?

A single visit up to 2 hours during Visiting Hours (7:00 am to 7:00 pm).

What are the risks of visiting a person with COVID-19?

- There are risks associated with visiting a COVID-19 positive patient, especially for unvaccinated or immunocompromised individuals, despite taking all reasonable precautions. At this time, Texas Health does not recommend that unvaccinated or immunocompromised people come to the hospital as visitors.
- Immunocompromised people include those who have:
 - Active treatment with high-dose corticosteroids or medicine that may suppress the immune system
 - Been receiving active cancer treatment for tumors or blood cancers
 - Received an organ transplant
 - Received a stem cell transplant in the last 2 years
 - Advanced or untreated HIV infection
 - Moderate or severe immunodeficiency

How will I know what to do?

- A staff member will talk to you about isolation signage, the proper way to clean your hands, and find, put on, and take off PPE (personal protective equipment).
- Hand Hygiene
 - Use alcohol hand sanitizer or wash your hands with soap and water for at least 20 seconds (sing the Happy Birthday song two times). Alcohol hand sanitizer is located inside each patient room and in the hallway between patient rooms. Sinks are located in each patient room for washing hands with soap and water.
 - When to do handwashing:
 - Before putting on PPE
 - Between glove changes
 - After taking off PPE

PPE

- Must wear a hospital-provided facemask, face shield, gown, and gloves at all times in the patient's room (visitors who wear glasses must wear a face shield over their glasses).
- Gloves must be changed when they are soiled (remember to clean your hands in between glove changes).
- Scan this QR code for the proper Putting on and Taking off PPE



Remember, visitors must:

- Limit personal items to 1 bag and cellphone.
- If possible, encourage the patient to wear a mask when the visitor is in the room.
- Go directly to the unit nurses' station or ask for a staff member on the unit after being screened.
- Follow all hospital staff instruction until you leave the hospital.
- Stay in the patient's room at all times during visitation.
- Limit contact with surfaces in the patient room.
- Do not eat or drink in the patient's room (this would require removing PPE)
- Do not loiter in public areas or go to waiting areas, cafeterias, or lounges.

Texas Health recognizes the importance of family or friends in supporting patient health. We encourage in-person visitation whenever it is safe. However, we must balance supporting our patients with our responsibility to protect patients, staff and our community from the spread of COVID-19.



A visitor who does not follow these requirements may be asked to not return to the hospital while the patient is isolated for COVID-19.

