

# About Texas Health: 2020 Performance



Texas Health made progress in understanding and addressing COVID-19 impacts on North Texans, introducing new services such as virtual visits and expanding our system to meet the growing population's healthcare needs. Read more about our strategies and programs in our [Social Purpose Report](#). Here is a summary of our 2020 progress:

## 2020 Recognition

- Texas Health was named among the Top 100 Large Companies in Texas (No. 29).
- Four hospitals in the Southwestern Health Resources network were ranked in the top 10 in the Dallas-Fort Worth area by *U.S. News & World Report*.

## Highlights



### Expanded Access to Care

Texas Health continued to meet the needs of the growing North Texas region by:

- Breaking ground on a women's tower at [Texas Health Presbyterian Hospital Denton](#) to expand labor and delivery services, emergency department beds and surgical suites.
- Opening:
  - The first few of 20 [Texas Health Breeze Urgent Care™](#) clinics to provide a safer, seamless urgent care experience.
  - [Texas Health Mansfield](#), a joint-venture community hospital and medical offices in collaboration with AdventHealth.
- Expanding:
  - [Texas Health Alliance](#) to include a women's and infants' center, 10 emergency department beds, additional space for critical care and medical-surgical and a new support services wing.
  - [Texas Health Presbyterian Hospital Allen](#) to add a 25-bed surgical unit, cardiac catheter lab, pharmacy, cafeteria and rehabilitation gym. It also offers robotic surgery, advanced orthopedic care, cardiac electrophysiology and deluxe labor and delivery suites.
  - Texas Health Harris Methodist Hospital Hurst-Euless-Bedford's [neuroscience and surgical programs](#) to treat complex brain and spinal cord conditions.

# Highlights



## Saved Millions in Healthcare Costs

- Southwestern Health Resources' accountable care network, which serves 100,000 Medicare beneficiaries in North Texas, has saved almost \$120 million since 2017 while improving care quality.



## Funded COVID-19 Relief and Critical Health Programs

The needs throughout our health system did not go away as COVID-19 came to the forefront. Foundation donors continued to support the programs and services vital to our patients and their families by gifting nearly \$10 million in 2020. These gifts included:

- More than \$2.4 million for the [COVID-19 Response Fund](#).
- More than \$7.8 million for the COVID-19 Prevalence Study.
- More than \$850,000 for the Texas Health 365 Fund.
- Another \$674,651 during North Texas Giving Day (we ranked fifth in most funds raised out of 2,947 participating nonprofits).



## Facilitated Economic Growth

As the fourth-largest employer in North Texas, Texas Health generates significant economic growth in this region through jobs, construction, consulting and more. According to the Dallas Regional Chamber, the healthcare industry represents about 15% of the regional economy, or \$52 billion.

# PROGRESS METRICS

FAST FACTS	2016	2017	2018	2019	2020
Patients served (millions)*	~1.7	2.0+	1.8+	1.8+	1.5+
Physicians with active staff privileges	6,000+	6,000	6,200	6,300	6,500
Outpatient facilities	100+	100+	80+	80+	80+
Community access points of care	350+	350+	350+	350+	250+
Employees	23,000	24,569	25,000+	24,337	26,000+
Hospital locations	29	29	27	28	28
Licensed hospital beds	3,900	4,069	4,000	4,100	4,129
Total assets (billions)	\$7.9	\$8.9	\$8.9	\$10.50	\$12.09
Operating revenue (billions)	\$4.50	\$4.70	\$4.80	\$4.89	\$4.86
TEXAS HEALTH RESOURCES FOUNDATION					
Total gifts	\$16.9 million	\$7.4 million	\$21.9 million	\$14.5+ million	~\$10 million
Gifts to the 365 Fund	~\$860,000	\$640,515	\$1+ million	\$875,000+	\$850,000+
North Texas Giving Day donations	\$347,000+	\$450,000+	\$491,100	\$614,000+	\$674,651

\* Includes discharges, observations and outpatient visits.